

McCambridge's Use Sanderson Software to Bring Bonded Processes Up-To-Date

Sanderson customer McCambridge's, the renowned fine food and wine specialist, has introduced automated processing into its bonded warehouse operation. Using the Swords Revenue and Customs approved bonded stock facility, McCambridge's can now manage its licensed stock more efficiently. It also cuts out unnecessary administration when completing the mandatory Revenue and Customs monthly reports that allow McCambridge's to pay duty on wine only when the stock has been sold on to its customers.

Background

McCambridge's, established in 1925 and based in Galway on the west coast of Ireland is part of the Stonehouse marketing group. The company's bonded warehouse holds wine for sale to the general public through its Galway retail outlet and to catering businesses from the company's cash and carry facility. Since deploying Swords, McCambridge's has also been able to extend its business to hold stock 'under bond' for other wine merchants in Ireland.

Introducing time and cost efficiencies into the bonded warehouse

McCambridge's had been using a combined manual and DOS based system to manage processes since obtaining an approved bonded agreement with Revenue and Customs in the 1970s. However, using the system to accurately meet the heavily controlled legal requirements was becoming increasingly cumbersome as the business grew.

According to Norma McCambridge, Director, McCambridge's:

"We had been using Swords to manage day to day processes in our retail and cash and carry businesses for a number of years. Swords automated everything, from order processing and stock control to warehouse and financial applications. We had been talking to Sanderson about developing a module for Swords that would allow us to introduce the same time and cost efficiencies into our bonded warehouse processes. Once the technology became available Sanderson worked closely with us to develop the appropriate software, which went live in 2003."

The Swords software suite integrates all areas of the supply chain making it easier for wholesale distribution businesses to balance the demand of sales, purchasing, stock and cash flow. Swords can be applied locally or across wide area networks and coupled with its modular, scalable framework, it allows companies involved in wholesale distribution to automate any or all areas of their business. This enables them to accommodate change and growth at their own pace while maintaining continuity in existing business processes.

Solution Summary



Customer Profile

- Fine food and wine specialist

Challenge

- To improve accuracy and eliminate time consuming, repetitive tasks when managing a bonded warehouse business

Solution

- Automate processes by replacing the manual and basic DOS systems with the Swords bonded stock facility

Benefits

- Better control of stock because everything is logged on one system
- Time is saved as Revenue and Customs codes and receipts only need to be entered onto the one system
- Accurate data means speedy completion of mandatory monthly reporting. Duty calculations for Revenue and Customs are always correct
- Greater process efficiency has enabled McCambridge to extend its business by bonding for other Irish wine merchants

Meeting Revenue and Customs requirements

The bonded stock facility allows special bond locations and nominals to be set up on Swords. These are separate from the system's normal stock codes that McCambridge's use for cataloguing the non-alcoholic products sold in its retail and cash and carry premises. On entering the warehouse, all bottles of wine are scanned into Swords, and allocated the appropriate duty codes in compliance with Ireland's tax and MRH codes.

Swords is used to track and manage all activity associated with the wine from hereon in. This includes the logging of supplier receipts relating to the purchase of the stock and its movement from the moment it enters the warehouse to the time it is despatched to the McCambridge's retail outlet or cash and carry facility. All invoices and receipts relating to the sale of the wine through these premises are also logged on Swords, which automatically calculates the list costs and duty costs associated with each bottle.

From this data, McCambridge's can quickly and accurately complete the monthly reporting and paperwork required by Revenue and Customs. Automated access to real time data eliminates manual errors. And detailed figures showing all the duty and VAT owed on goods-out can be produced. These figures are also used to report on the origins of each bottle of wine, as McCambridge's is required to show which were bought from vineyards in the EC, from non-EC countries and other bonded warehouses in Ireland.

Opening up new revenue streams

Because Swords has allowed more accuracy and efficiency to be brought into the process, McCambridge's has been able to expand this side of the business by using existing resources to bond for other Irish wine merchants. Goods bought by these wine merchants are stored at the warehouse and McCambridge's handles everything on their behalf, from coding and monitoring movement, to Revenue and Customs reporting and duty calculations.

Norma McCambridge concludes:

"Using the manual and DOS system for coding "goods in" was time consuming as codes had to be entered twice. This duplication left processes open to errors. Thanks to the flexibility of the Swords software and the Sanderson team, we were able to take advantage of technology to inject greater efficiencies and accuracy into managing the bonded warehouse. This not only assisted in keeping our house in order, but by freeing up the resources to bond for other wine merchants has allowed us to gain an additional revenue stream that we wouldn't have been able to do using the old system."



Monthly reports and paperwork required by Revenue and Customs can be produced quickly and accurately



The bonded stock facility enables McCambridge's to meet Revenue and Customs's heavily controlled legal requirements



All bottles must be scanned and allocated the appropriate duty codes in order to be compliant with Ireland's tax and MRH codes

For further information please contact the marketing department on

024 7655 5466

or email info@sanderson.com
www.sanderson.com